



Long Island RPC Advisory Board Meeting

May 9, 2018 – 10:00 AM – 12:00 PM

- **1. Welcome and Introductions of Board Members** – Board members introduced themselves. A welcome to our visitors, including Jeremy Darman, OMH Director of Planning, Melissa Staats, OMH Planning Division, and Omayra Perez, Director of Community Services for Nassau County Office of MH, CD & DD, replacing Jayne Greene on the RPC Board.
- **2. Approval of Minutes** – The minutes of the February 14, 2018 Board meeting were approved.
- **3. Syracuse University RPC Survey** – The Board members completed the RPC Board surveys from Syracuse University to complete their study of RPC Board operations.
- **4. Due Diligence for Issues Referred to State Partners** – Mike Hoffman presented information regarding a shift in direction for the RPC’s statewide. This will rely more heavily on fully vetting the issues that are raised in the Board meetings to ensure that all that can be done locally and regionally to address the issues is done prior to referring them to the State Partners for their consideration.
- **5. Status Report on Work Groups and Subcommittees:**
 - o **HARP/HCBS/HH Work Group** –Mike Stoltz and Mike Hoffman provided information about the HHH Work Group activities in the last quarter, as well as some new initiatives which are coming in the near future. These include:
 - **Suffolk Co. HCBS Networking Event**
 - **SDE for non-HH HARPs**
 - **Roll-out of HH+**
 - **HCBS Quality and Capacity-building pools**

133 people attended the HCBS Networking event; evaluations were completed by those in attendance. Feedback from those who attended the HCBS Networking event was positive – particularly in regard to the presentation by a recipient of HCBS services and her team of peer, care manager and HCBS provider. The group strongly felt that there should be additional networking events scheduled. One comment was, “the team brought psychosocial rehabilitation to life”

Several Board members spoke to the need for more education of various stakeholder groups on HARP and HCBS, and especially for recipients, peers and family members. Despite the efforts of OMH and the other state agencies and MCO’s there is still a great lack of knowledge about these services and what they can offer an individual – particularly for the individuals and their families. One

suggestion was that it would be helpful to offer a training to provide clearer guidance on what HCBS are. The OMH NYC Field Office may have materials for such a training.

Another theme from the discussion included the importance of educating and engaging families in their loved ones' services to strengthen the connection.

In discussing the data showing the relative low number of individuals who receive HCBS Services, several items emerged:

1) rates for the providers of services may not be adequate to cover their costs. This was described as a "fundamental flaw" in the program

2) It takes an excessive amount of time and many steps before an individual actually begins to receive HCBS,

3) Many individuals are not aware that they are eligible or enrolled in HARP. A specific case example was discussed. MCO representatives suggested that individuals or providers call the plan's Members Services number to help the member and the provider through the process.

4) Since only approx. 30% of individuals enrolled in HARP are also enrolled in Health Home, there is hope that the State Designated Entities (SDE) that are eligible to contract with MCOs as a Recovery Coordination Agency (RCA) will increase the number of individuals receiving HCBS.

5) The initiative to provide Quality Incentive funding to increase HCBS "uptake" is another effort by the State Partners to address this issue. There are two pools of funding – Stimulus funds for the Plans and Quality funds for providers. OMH noted that providers can approach the MCO's if they have a proposal for the funding, and MCO's can also approach providers to seek proposals.

- **Children and Families Subcommittee** – Mike Hoffman presented information on the subcommittee's activities on behalf of the Committee Chair, Eileen Kadletz.
 - 1) There was a presentation to the committee on the 2018-19 state budget by the OMH LI Field Office.
 - 2) The subcommittee facilitated a presentation to the LI Family Support Coalition by one of the LI Children's HHs. This resulted in some modifications to the HH policies and procedures and their educational materials for families.
 - 3) The subcommittee advocated for restoration of funding for moving forward on the transition to children's behavioral health services to Medicaid Managed Care and the new HCBS services. Included in the budget is funding to begin implementation of these services
 - 4) Colette Poulin from NYSDOH will be presenting on Children's HH at the next Subcommittee meeting. Regional issues were collected for this meeting, including concerns regarding provision of crisis services in the HCBS Waiver programs.

- **Value Based Payments Work Group** – Mike Hoffman discussed the last meeting of the VBP Work Group, where there was a presentation by the two Long Island BHCCs on the status of their organizations. Bob Detor of Advanced Health Network noted that they had a meeting of over 100 of their network partners and affiliates to further their

efforts. Of particular interest and concern is an IT platform that the whole network can use or access to facilitate communication.

- **5. OMH Report on Crisis Services -**

- o David Close of the OMH LI Field Office discussed the state's plans to address the need for crisis services. He discussed several new initiatives:
 - Certified Community Behavioral Health Clinics – Long Island has one of these pilot programs, run by CN Guidance & Counseling Services in Hicksville. This is a link to their web site: <http://centralnassau.org/programs/certified-community-behavioral-health-clinic/>
 - A new PSYCKES mobile app – this can be used by care managers in the field to access information regarding their clients
 - My CHOICE (formerly My PSYCKES) – Can be used by an individual to review information about their services and their medications
 - OMH is currently working on updating 1115 Waiver regulations for crisis intervention services
 - The Counties have submitted their County-specific mobile crisis plans to OMH.
 - Suffolk County has awarded a contract to Family Service League for a new Crisis Stabilization Center

- **6. New Business**

- o HHCM workflow workgroup – Mike Stoltz will provide information on this initiative to the HARP/HCBS/HH Work Group
- o CTAC/MCTAC Training Offerings – Mike Hoffman provided a printout of a resource listing from the CTAC/MCTAC web site. This is a link to the page: <http://ctacny.org/resources>
- o Stony Brook CREP Grant – Kristie Golden provided information on a grant that Stony Brook Medicine received through SUNY to develop a curriculum for training to hospital discharge planners/social workers regarding HCBS. She is seeking input from the Board to develop this curriculum, and will also discuss this initiative at the next HHH Work Group meeting.
- o Patricia Dowd distributed a white paper from the NYS Psychological Association, titled, "The Opioid Crisis in New York State: The Journey to Solutions"

- **7. RPC Priorities Going Forward – Board Discussion**

- o Much of the discussion related to the HHH Work Group and the C&F Subcommittee (above) related to the Board's Priorities. That discussion centered around:
 - Need for education and training on HARP and HCBS
 - Family engagement and inclusion in services
 - Priority on crisis services
 - Inadequate rates for HCBS and CMA service providers
- o In addition, a sheet was handed out for Board members to individually indicate their top priorities. Mike Hoffman will compile the results of the feedback sheets separately.

- **8. The next meeting of the RPC Advisory Board will be at 10:00 AM on September 19 26, 2018 – Melville Marriott**

Submitted by: Michael Hoffman, LI RPC Coordinator